8x8 Work End User Remote Training

Data sheet & course description

Virtual Instructor-Led Training

An instructor will guide end users through a remote training session and product demonstration introducing how to use 8x8 Work apps. Class discussion will cover how to use the different apps, including 8x8 Work for Desktop, meetings, and 8x8 Work for Mobile.

The customer will receive an electronic copy of quick reference guides and training handouts, plus instructions on where to find video tutorials on the 8x8 University website that cover basic tasks for physical phones.

Virtual sessions can accommodate 40 participants per session. A maximum of four sessions per day can be scheduled.

Performance Objectives

At the end of this course, students will be able to:
- Place, receive and manage phone calls in 8x8 Work for Desktop and mobile apps
- Schedule, host, and join Meetings
- Access voicemail messages
- Send and receive instant messages via chat
- Access information in Corporate Directory

Engagement Process

To arrange a remote, virtual instructor-led training session, please contact Training@8x8.com at least two weeks before the desired training date. Dates are subject to availability.

Recommended Prerequisites
None

Target Audience
8x8 Work End-Users

Course Length
1 - 1.5 hours per session

Topics
- 8x8 Work for Desktop
- Meetings
- 8x8 Work for Mobile

Topics available on request:
- Switchboard Pro
- Virtual Office Analytics
- Calendar integration

Cost

$500 per session (40 people maximum per session)