

# RESELLER-CUSTOMER TERMS FOR RESOLD SUPPLEMENTAL BUNDLED 8x8 CONTACTNOW SERVICES

Last Updated: October 23, 2019

**R/C - CN-1. Applicability and Conflict.** These Reseller-Customer Terms for Resold Supplemental Bundled 8x8 ContactNow Services (these “**Reseller-Customer CN Service Terms**”) apply with respect to all 8x8 ContactNow services included in a product bundle with resold 8x8 Virtual Office (or other resold 8x8 UCaaS) services (e.g., the 8x8 ContactNow elements of X8 or X8e in resold 8x8 Editions services or X5 or X8 in resold 8x8 X Series services) (the “**CN Services**”) ordered under the Reseller-Customer Agreement (“**Ordered CN Services**”). In addition to these Reseller-Customer CN Service Terms, the Reseller-Customer Terms For Resold 8x8 Virtual Office and Virtual Contact Center Services (or other version of Reseller-Customer service/business terms that apply to resold 8x8 Virtual Office (or other resold 8x8 UCaaS) services) referenced in the agreement or order document through which Customer subscribed to such services (the “**Reseller-Customer VO/VCC Service Terms**”) shall apply with respect to all Ordered CN Services (and the CN Services shall be considered “8x8 SaaS Services” and the Ordered CN Services shall be considered “Ordered 8x8 SaaS Services” under the Reseller-Customer VO/VCC Service Terms). Capitalized terms used and not defined herein shall have the meanings assigned to them in the Reseller-Customer VO/VCC Service Terms.

**R/C - CN-2. Rates and Calculation of Charges; Unused Minutes.** Customer shall be responsible for, and shall pay in accordance with the payment terms of the Reseller-Customer VO/VCC Service Terms, any applicable usage charges of the sort set forth at the time of such usage at <https://www.8x8.com/terms-and-conditions/contactnow-usage>, which shall additionally set forth certain rules that apply to calls via the Ordered CN Services and the tabulation thereof. Any monthly allotted minutes for Ordered CN Services that are not used as of 11:59 pm Pacific Time on the last day of the calendar month during which they were applied shall expire at such time.