



CallCabinet Call Recording for 8x8

Compliance call recording.

CallCabinet is a compliance call recording and automated QA solution for the 8x8 Platform for CX's voice, video, and screen sharing. CallCabinet fills every interaction compliance gap, leveraging detailed policy settings which support the world's most heavily regulated industries.

Using CallCabinet's seamless integration, users can easily manage recording features within 8x8 Work and 8x8 Contact Center.

Ensure effortless compliance with every interaction.

CallCabinet is a cloud-native solution that provides seamless, real-time, and compliant recording of every interaction. CallCabinet works with desktop phones, softphones, cell phones, or any combination to ensure your business records every interaction, however they happen.

CallCabinet can be deployed in minutes and allows for the migration of legacy data to provide a single source of truth for all communication data.

Key benefits

- Future-proof your organization by staying in control of enterprise-wide compliance.
- Enhance quality assurance and internal training to improve customer experience.
- Seamlessly connect hybrid environments with one unified solution.
- Increase business agility by making data-driven decisions from end-to-end communications.

Features

- Compliant Call Recording and Sharing
- Cloud, Hybrid, Premise Deployments
- Advanced Playback & Tagging
- Screen Capture and/or Video Recording
- Unlimited Audio Storage
- Customizable Retention Policies
- Legal Hold
- Call Reporting Dashboards

Secure communication made simple.

CallCabinet for 8x8 Operator Connect and Microsoft Teams delivers a powerful, seamless solution that addresses the growing need for compliance, data security, and operational efficiency in today's hybrid and remote work environments. Both CallCabinet and 8x8 are committed to equipping businesses with the tools they need to communicate securely, efficiently, and in full compliance with industry regulations.

