United Kingdom and Europe Supplement to 8x8 Virtual Office and Virtual Contact Centre Regional Terms for Reseller Customers

Last Updated: August 12, 2019

- **EU-1. Applicability; Service Provider Entity.** The provisions of this United Kingdom and Europe Supplement to 8x8 Virtual Office and Virtual Contact Centre Regional Terms for Reseller Customers (this "Supplement") (a) are a supplement to, and part of, the Regional Terms and (b) shall apply solely with respect to Ordered Products provided to a Customer Location in the United Kingdom or Europe.
- **EU-2. UK/Europe Emergency Calling Notice.** Customer acknowledges the notice related to emergency calling set forth at https://www.8x8.com/terms-and-conditions/europe-emergency-calling-notice, which notice shall apply to any 8x8 Virtual Office or 8x8 Virtual Contact Centre Ordered 8x8 SaaS Services within the scope of this Supplement.
- **EU-3.** Numbers and Porting. All provisions of Section B (Numbers and Porting) of the Regional Terms other than those that expressly apply to the US and/or Canada shall apply with respect to Ordered 8x8 SaaS Services within the scope of this Supplement. In addition, Reseller or its Partner shall take reasonable steps to ensure that the transfer of numbers and subsequent activation is completed as soon as reasonably practicable in accordance with applicable laws and regulations. Customer acknowledges that the timing of any such transfer can be impacted by certain technical and procedural requirements in relation to number transfers, including, but not limited to, where Reseller or its Partner needs to secure an agreement with another communications provider relating to number transfers. Unless provided otherwise under applicable law, any delay caused by Customer or any other relevant third party shall not constitute a delay or abuse in porting and shall not give rise to a claim for compensation.