

8x8. UCaaS Buyers' Checklist

The best unified communications as a service (UCaaS) tools offer a range of transformative capabilities, from personalized meeting rooms to built-in security and encryption. Use this checklist to benchmark the most important features against your organization's UCaaS requirements.

Voice and Telephony Features	Description	8x8	Vendor 1	Vendor 2
Unlimited Global Calling for UC phone	Calling plan options include free calling to standard-tariff numbers for 48 key country destinations (see last page), without additional long distance charges. Excludes mobile, special and premium rate numbers in certain countries.	✓		
Tier 1 Phone Number and Extension	Phone Number: Utilize a dedicated DID (direct inward dialing) number for each extension; DIDs and Toll-Free numbers are available for over 100 countries.	✓		
HD Quality Voice	Ensure crisp connectivity leveraging a guaranteed voice quality score.	✓		
Unlimited Internet Fax	Send and receive online faxes.	✓		
Secure Coice Calls (TLS and SRTP)	Protect calls from eavesdropping with TLS/SRTP secure voice encryption.	✓		
IP Agnostic Access	Connect to us over any IP network connection through patented access technology.	✓		
PSTN Access	The UCaaS provider works with 25+ PSTN carriers to provide global coverage and redundancy.	✓		
Geo Routing	Patented automatic localized signaling and voice to reduce latency and improve end-user experience.	✓		
Voicemail with Transcription	View and listen to recordings on your desk phone, computer, or mobile device; transcribes voicemail to text and sends an email with it included.	✓		
UC Call Recording	Record incoming and outgoing calls, play them back, download or delete them.	✓		
Web Browsers Click-to-Dial	Click any phone number in a web page to instantly make calls from your UCaaS app.	✓		
Mobile App	Connect with instant chat, high-quality phone calls, and secure video meetings, all from the mobile app on your mobile phone.	✓		
Desktop App	Connect with instant chat, high-quality phone calls, and secure video meetings, all from the desktop app on your computer.	✓		



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Web app	Connect with instant chat, high-quality phone calls, and secure video meetings, all from the Web app on your browser.	✓		
Chrome Enterprise Recommended	Completed web verification with Google to ensure it is secure and optimized for ChromeOS.	✓		
Citrix Certification for Desktop	The UCaaS desktop app is tested and optimized to ensure the best voice quality in a Citrix environment.	✓		
Azure Integration for Web	Desktop and web apps are integrated with Azure to improve the quality of audio calls. This optimization is specifically designed for telephony users working within an Azure Virtual Desktop environment.	✓		
Highlight to Dial Phone Numbers (Windows Only)	Highlight a phone number outside of the desktop app with your cursor, and enter the key combination Ctrl+Shift+8 to call the number without dialing it manually.	✓		
Built-in Receptionist Console	Tailored experience for users assigned to receptionist or operator roles handling high call volumes. Features organization-wide contact list with live presence, full-screen interface, and drag-and-drop interface for fast call resolution.	✓		
Mobile Admin	Tailored experience for system admins to complete everyday operational tasks and maintain oversight of system status, from within the mobile app.	✓		
Barge, Monitor, Whisper	Enable managers and supervisors to monitor phone conversations of other employees, privately speak (whisper) to the employee without the customer hearing or join (barge) the call and talk with the customer.	✓		
Hot Desking	Enable any end user to log into a shared desk phone as if it were their own. An add-on lobby license is required for every device or virtual extension that is set-up for hot desking.	✓		
Caller ID	Identify who's calling before you pick up the phone; customize your external caller ID.	✓		
Number Porting – Self-Service or Managed	Port existing phone numbers to the UCaaS provider through a self-service method or have UCaaS provider manage the porting.	✓		
Call Waiting	Allow callers to reach you even when you are on another call.	✓		
Call Transfers	Transfer calls to others through a warm transfer or a cold (blind) transfer or straight to voicemail.	✓		



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Extension to Extension Calling	Call others in your business by dialing the extension only.	✓		
Call Park	"Park" a call in the cloud while you use your phone to make another internal or external call, or ask a colleague to pick up the call.	✓		
Multi Party Calls	Add up to three lines in the same call.	✓		
Block Callers at User Level	Users can block numbers. Go to the Calls tab and click on the ellipsis to block or unblock callers.	✓		
Create New Contact from Active Call	Create new contact from an active call by clicking on the in-call 'More' menu.	✓		
Flip Calls	Move an active call to another device instantly without interrupting or dropping the ongoing call.	✓		
Country and Local Time Displayed on Dial-Pad (for International Calls)	Country and local time are displayed in the header while calling international numbers in the expanded view mode.	✓		
Record Voicemail Greetings	Record voicemail greetings through the desktop app.	✓		
Call Quality Indicator	Call quality indicator icon during an ongoing call provides status of the connectivity quality for all participants.	✓		
Filter Calls Recordings and Voicemails	Ability to filter call recordings by number and voicemails by name, number, call queue and ring groups.	✓		
Post-Call Transcription, Summaries, and Action Items	Automatically transcribes recorded calls and generates AI-powered summaries and action items.	✓		
Notifications Disabled when 'DND' Status is on	Desktop notifications disabled temporarily when the 'Do not disturb' status is ON.	✓		
Transfer Calls Directly from the Chat Roster	Transfer calls directly from the chat roster in the expanded chat window mode.	✓		
Phone Paging	Send one-way audio announcements to users who are members of a specific paging group or to everyone in an emergency using selected Polycom and Yealink devices.	✓		
Mobile Device Management	Credential-free authentication for mobile devices	✓		
WebHID (Human Interface Device) Compatible	Control your calls without the need to support a vendor-specific headset application.	✓		
Hold Music	Play recorded music or marketing messages while your callers are on hold.	✓		



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Emergency Services	User updatable E112/999 location information that verifies address information with the servicing PSAP provider. Compliant with Kari's Law and the RAY BAUM's Act (US and CA customers).	✓		
Global Cloud Regions	A combination of private and public geo-redundant data center resources, strategically located across five continents for optimum global reach.	✓		
Disaster Recovery	Patented DR with <30 second failover between POPs.	✓		
UC Media 'Hot' Storage	Instant access retrieval and playback during hot-storage retention period for audio call and video meeting recordings.	✓		
UC Media 'Cold' Storage	Optional cold-storage archive and retrieval services for long-term storage up to ten years.	✓		
Auto Attendant	A service that acts as an automated receptionist. Through profiles and rules, select which phone menu options and recordings are used at specific times for callers to route themselves to the appropriate destination.	✓		
Ring Groups / Hunt Groups	Distribute calls within specific departments by having all the phones in a group ring at once or set up a "round robin" approach where the extensions in the group ring in a specific order until the call is answered.	✓		
Call Queues	Place callers in a queue in the order received until the next agent becomes available, allowing you to serve your customers promptly, courteously, and efficiently.	✓		
Web Dialer for Web Browser (Chrome)	Click any phone number on a website to instantly initiate a call.	✓		



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Universal Team Messaging Features	Description	8x8	Vendor 1	Vendor 2
1 on 1 Instant Messaging	Ability to message any individual user within a company's global directory.	✓		
Team Messaging	Provide group chat functionality to send messages to public or private Rooms.	✓		
Set Availability Status	Users can set status to available, busy, do not disturb or custom message. Status is synced across meetings, phone, and team messaging.	✓		
Threaded Messages	Ability to reply to specific messages in a conversation.	✓		
Ability to Open Multiple Chat Windows	Open multiple chat panels in the desktop app when you switch to Expanded Mode or enlarge the app window (you can open to nine chat windows).	✓		
Chat Summarization	1:1 and group chat threads can be automatically condensed. This can be applied to all unread messages or all messages from the past 24 or 72 hours.	✓		
Chat Assistant	AI-powered composition tool, which enables users to draft messages instantly and choose from a variety of composition styles (professional, casual, sympathetic, expanded, or concise) to suit the tone of any conversation.	✓		
Business SMS/MMS and Texting	Send/receive text messages and multimedia attachments from your UCaaS phone number to any other phone number (available in US and Canada only).	✓		
Group MMS	Send text messages to multiple internal and external contacts with a single click. Each SMS/MMS Group Room can contain up to 10 contacts. This feature is currently available for North America only.	✓		
Block SMS Spam	Users can block inbound SMS from any external number not saved as a contact.	✓		
Presence Detection	See who is available, busy, away, in do-not-disturb mode, on a call or in a meeting. You can also set your status to show as offline using invisible mode.	✓		
Snooze Conversations	Mute notifications for a specific time.	✓		
Room Avatars	Customize private and public rooms by adding a picture or choosing a predefined color.	✓		
End Calls with Predefined text messages (mobile app)	Respond easily by selecting a predefined text message when you are unable to take a call.	✓		
Search Past Conversations with Former Users	Ability to search for former users and view chat history.	✓		



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Video and Audio Conference Features	Description	8x8	Vendor 1	Vendor 2
Admin Analytics	Summary and detail reports for meetings can be accessed via the Admin Console, including meeting date/time, participant count, meeting ID, browser type and region distribution.	✓		
Advanced Moderation	Moderators can control audio and video of all participants at once – stop and start audio and video with bulk actions.	✓		
Audio Sharing	Share audio in a meeting from your device or browser tab.	✓		
AV1 Video Codec	UCaaS provider supports the modern AV1 video codec.	✓		
Bandwidth Controls	Users can adjust their video bandwidth and monitor their connectivity quality.	✓		
Branding	Customized Meetings experience with configurable background, logo, and URL.	✓		
Breakout Rooms	Hosts can split meeting participants into separate sessions for smaller, focused discussions.	✓		
Calendar Integration	Click one button to add meeting details into the video meetings user interface. See upcoming and past meeting details.	✓		
Cascaded Routing	Bandwidth and networking optimization to provide the best performance of video & audio quality with minimal lag time.	✓		
Cloud Recordings	Record the audio, video and desktop from a meeting. Save it in the cloud to reference later or to send to those who could not make it.	✓		
Conference Call-in	80+ dial in number options (11 toll-free) for 59 countries.	✓		
Conference Call-out	Call to invite meeting participants from within a meeting.	✓		
Controller Mode	Control what viewers see and what users can share in meetings.	✓		
Driving Mode	Enable driving mode for an enhanced mobile app interface built to ensure a safer meeting experience while on the road.	✓		
Dynamic Face Centering	The video layout is dynamically adjusted, and the participant's face is centered for optimal meeting experience, based on screen resolution and size.	✓		
Emoji and GIF Reactions	Meeting participants can use emoji and GIF reactions to respond to meeting content in real time.	✓		
End-to-End Encryption	End to end encryption of a meeting using insertable streams.	✓		



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Video and Audio Conference Features	Description	8x8	Vendor 1	Vendor 2
Flip Meeting	Move meetings between devices with the click of one button.	✓		
Group Chat	Send messages to every video meeting participant.	✓		
HD Video and Audio Conferencing	High definition (HD) quality video to enjoy a superior meeting experience and add up to 500 participants in a meeting.	✓		
In-App Meeting Integration with Salesforce	Link meetings and centralize recordings, chat, and transcripts to Salesforce objects for easy access and broader visibility.	✓		
Join from Desktop Web Browser	Join meetings from any desktop web browser without downloading an app.	✓		
Join from Mobile Browser	Join meetings from any mobile browser and enjoy a browser optimized meeting experience.	✓		
Join from Mobile Devices	Join from iOS and Android devices using the mobile app.	✓		
Large Meeting Support (Beta)	Conduct meeting events for up to 10,000 participants with an optimized interface and customization options to conduct company wide communications or other large audience events.	✓		
Late Participant Chat Summary	Participants who join a meeting at least 10 minutes after the meeting transcription starts will receive a meeting chat summary of everything discussed before they joined, enabling easy catch-ups. The chat summary is only visible to the late participant.	✓		
Live Translation and Subtitles	Speech-to-text transcription and display of what's being said in real time.	✓		
Meet Now	Elevate a call or chat to a video conference.	✓		
Meeting Live Streaming	Stream a conference to an unlimited number of participants over YouTube.	✓		
Meeting Lobby	Screen meeting participants before letting them join the meeting by enabling the lobby feature.	✓		
Moderation Controls	Meeting host controls include universal mute, exclude, participant lobby, and role delegation.	✓		
Participant Controls	Participants can mute/unmute audio and video, share content and check bandwidth and audio/video quality.	✓		
Personalized Virtual Spaces	Individual employees get their own dedicated meeting web link.	✓		
Pinned Participants	Select up to six participant windows to display persistently during a meeting.	✓		



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Polls	Pose a question to the audience with multiple-choice answers to gather feedback and drive participant engagement in real-time.	✓		
Post Meeting Asset Sharing	Users can make meeting assets publicly accessible and shareable for the meetings that they have attended. Shareable assets include the following items, the availability of which is dependent on the specifics of each meeting: participants list, recordings, screenshots, chat, transcriptions, summaries, action items and links (shared materials).	✓		
Post Meeting Insights	A centralized view of all that went on in the meeting – Access participant engagement, recordings, chat history, polls, highlights, content snapshots, and AI-generated meeting summary and action items, all in one spot.	✓		
Post Meeting Summary Email	All participants automatically receive an AI generated summary email after the meeting ends, enabling easy follow-ups and action items	✓		
Private Chat	Send private messages to individuals in a video meeting.	✓		
Push-to-Talk Mode	Mode where all speakers stay muted unless they press a key to speak.	✓		
Raise Your Hand	Participants can discreetly indicate they have something to say without interrupting the current speaker.	✓		
Remote Desktop Control	Control the mouse and keyboard movements of another user remotely.	✓		
Screen Sharing	Share your desktop screen and choose which desktop applications or monitors to display; share content from screen on mobile device.	✓		
Secure Passcodes	Option to set a passcode to make meetings more secure.	✓		
Set Availability Status	Users can set status to available, busy, do not disturb or custom message. Status is synced across meetings, phone and team messaging.	✓		
Tile View	Display meeting participants in a tiled layout to see all participants at once and see who's talking.	✓		
Transcriptions	Detailed transcription of meeting dialog with time stamps.	✓		
Undocked Meetings Panel	Launch and maintain meetings in a separate window.	✓		



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Video and Audio Conference Features	Description	8x8	Vendor 1	Vendor 2
Virtual Backgrounds	Participants can select an image from a library, upload their own image or use the blur feature to replace their physical background with a virtual background.	✓		
Whiteboarding	Meeting participants can now contribute to a whiteboard by drawing, writing, and connecting items to better illustrate their ideas.	✓		

Conversation insights	Description	8x8	Vendor 1	Vendor 2
Conversation Insights	Enable AI-powered conversation insights for adherence, coaching and compliance, including: high-accuracy post-call transcription; key-phrase speech mapping and sentiment analysis. Quality management tools facilitate team member evaluation and performance measurement.	✓		
Custom Dictionary	Enables administrators to create a custom list of specific terms, names, jargon, or industry-specific language that the providers transcription system will incorporate to improve recognition and transcription accuracy.	✓		

UCaaS Analytics	Description	8x8	Vendor 1	Vendor 2
Company Summary	See a consolidated view of numerical and graphical details about call activities and metrics for any dates selected.	✓		
Extension Summary	View more than 20 selectable columns of detailed information on call activity on all extensions.	✓		
Call Detail Records	Get historical information about all calls processed in the selected time frame, including real-time missed and abandoned call details for quick call-back – to avoid missing leads or customer service opportunities. You'll also see the caller's entire customer journey throughout the organization, including call transfers – to help increase customer satisfaction.	✓		
Active Calls	See real-time information about all calls currently being processed within the organization. Details include the caller's journey throughout the organization up to that point.	✓		



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UCaaS Analytics	Description	8x8	Vendor 1	Vendor 2
Unreturned Calls	Match inbound calls to outbound calls to find unreturned calls within the selected date range.	✓		
Scheduled Reports	Automatically generate and deliver report exports at predefined intervals (daily, weekly, or monthly).	✓		

UCaaS Analytics for Supervisors	Description	8x8	Vendor 1	Vendor 2
Business Hours Report	Customizable report based on company business hours, showing number of calls in and outside of defined business hours.	✓		
Call Quality	Reporting on system-wide and individual user voice quality.	✓		
Call Queue	Reporting on call queues.	✓		
Device Status Report	Track the real-time status and location of all registered endpoint devices.	✓		
Ring Group Summary	Monitor performance of users assigned to Ring Group(s).	✓		
User Status Report	See who's available, active, or away in real time.	✓		

Outreach Notifications	Description	8x8	Vendor 1	Vendor 2
Notifications	Launch one-to-many SMS or WhatsApp campaigns with direct routing, detailed reporting, and analytics.	✓		
Alerts	Alert enables businesses to send emergency SMS alerts quickly using pre-built templates, automated workflows, and directory integration.	✓		



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Integrating Communications into your Ecosystem	Description	8x8	Vendor 1	Vendor 2
Active Directory - Authentication	Integrate with Active Directory to manage user access to services.	✓		
Single Sign on	Use Single Sign-on for easy authentication.	✓		
Okta Integration	Create, update, deactivate and reactivate users. Automatically synchronize Okta Active Directory users and groups into Configuration Manager.	✓		
Calendar Integration (Google and Office 365 Plugins)	Calendar integrations to start, join and edit meetings.	✓		
Outlook Integration	Outlook plugin offers click to call from within the Outlook directory and emails for pc only.	✓		
Office 365 Integration	Import O365 personal Contacts. Schedule, start or join meetings with our Office 365 plugin.	✓		
Voice for Microsoft® Teams	Direct routing integration with Microsoft Teams Phone.	✓		
Phone App for Microsoft® Teams	Cost-effective and native PSTN calling in Microsoft Teams - no additional software, desktop plugins, or per user Teams Phone licenses required.	✓		
Salesforce Integration	Salesforce offers call-control and screen pop with caller information, auto-logging of calls, notes, call recording, integrated search and bulk contact ingestion.	✓		
Microsoft Dynamics 365 integration	Integration features include click-to-call, window pop-up, auto logging of call, chat, voicemail, call recording.	✓		
Zendesk Integration	Integration offers window pop up with caller information, auto logging for calls, chats, notes, call recording, and integrated search.	✓		
NetSuite Integration	Combining communications and ERP to provide one experience. Integration offers window pop up with caller information, auto logging for calls and integrated search.	✓		
Zoho Integration	Integration offers window pop up with caller information, auto logging for calls, chats, notes, call recording, and integrated search.	✓		
Hubspot Integration	Integration offers window pop up with caller information, auto logging for calls, chats, notes, call recording, and integrated search.	✓		
ServiceNow Integration	Integration for ServiceNow combines IT service management and communications. Integration offers window pop up with caller information, auto logging for calls, chats, notes, call recording, and integrated search.	✓		



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Integrating Communications into your Ecosystem	Description	8x8	Vendor 1	Vendor 2
Freshdesk Integration	Integration offers window pop up with caller information, auto logging for calls, chats, notes, call recording, and integrated search.	✓		
Bullhorn Integration	Improve productivity and boost placements with Bullhorn.	✓		
Additional Integrations	Providers framework allows quick integration with different user apps to provide a seamless experience.	✓		

Security, Compliance, and Certifications	Description	8x8	Vendor 1	Vendor 2
High Industry SLA	End-to-end 99.999% uptime SLA with financial commitment.	✓		
Enterprise Grade Security	Trusted by some of the largest enterprises globally.	✓		
Data Residency	Data centers are distributed across five continents, with a presence in the US, Canada, UK, Germany, Australia, and Hong Kong for assisting in regional jurisdiction compliance requirements.	✓		
Data-in-Motion Encryption with SIP over TLS and SRTP	Data-in-motion encryption with Session Initiation Protocol (SIP) over Transport Layer Security (TLS) and Secure Real-time Transport Protocol (SRTP), enables full end-to-end encryption of voice signaling and media streams to, and through, the provider's cloud.	✓		
System and Organization Controls (SOC) 2	Provider undergoes an annual SOC2 Type 2 audit as part of our annual compliance programme.	✓		
ISO 27001:2022	The provider's information security management system is globally certified as compliant with the requirements of ISO 27001: 2022 and ISO 27017:2015.	✓		
PCI-DSS 4.0 SAQ-D	The provider encrypts all voice + data in transit and storage to help customers achieve their PCI compliance.	✓		
Health Information Trust Alliance (HITRUST)	Services for HITRUST are mapped to SOC 2 controls, which are annually audited by 3rd party auditors.	✓		
Health Insurance Portability and Accountability Act (HIPAA)	Services for HIPAA are mapped to SOC 2 controls, which are annually audited by 3rd party auditors, as well as providing signed Business Associate Agreements for Covered Entities and Business Associates.	✓		



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Security, Compliance, and Certifications	Description	8x8	Vendor 1	Vendor 2
National Institute of Standards and Technology (NIST)	The provider uses NIST SP standards as the baseline for our cyber security programme which is validated by 3rd party auditors at least annually which includes SOC2, ISO 27001, PCI DSS.	✓		
Federal Information Security Management Act (FISMA)	The provider uses NIST SP standards as the baseline for our cyber security programme which includes mapping FISMA controls to SOC2 as part of our annual audit process.	✓		
ISO 9001	Quality Management System is certified for the deployment, operation and support within UK.	✓		
ISO 14001	Internationally recognized best practice framework for Environmental Management System for the deployment, operation and support within UK and France.	✓		
UK Government Cyber Essentials Plus accreditation	The provider holds certification and undergoes an annual audit with an independent auditor as part of its compliance programme.	✓		
FCC Customer Proprietary Network Information (CPNI)	The provider complies with the Federal Communications Commission's CPNI regulations for protecting customer proprietary network information.	✓		
Cloud Security Alliance (CSA) STAR	The provider complies with international Cloud Security Alliance (CSA) requirements by completing the CSA's CAIQ self-assessment, which maps to the Cloud Controls Matrix (CCM).	✓		
GDPR Compliance	Law on data protection and privacy that addresses the transfer of personal data outside the EU and EEA areas.	✓		
Data Privacy Framework	Framework agreement that enables lawful cross-border transfers of personal data between the U.S., EU, UK, and Switzerland while ensuring strong privacy protections and enforcement mechanisms.	✓		
STIR/SHAKEN	The provider signs all calls originating on its service using STIR/SHAKEN, in compliance with the FCC Robocall Mitigation program.	✓		
UK Government G-Cloud Supplier	The provider is on G-Cloud, the UK government's online digital marketplace for the public sector. That makes it easy for public sector procurement of cloud technology.	✓		
Cyber Security Agency of Singapore (CSA) Cyber Trust Mark	The provider has met the measures of the CSA Cybersecurity certification - Cyber Trust Mark (at advocate tier) for information security management for cloud-based communications services.	✓		



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W3C Web Content Accessibility Guidelines (WCAG)	As part of the provider's commitment to continuously improve user accessibility, user interfaces include improvements for screen readers, compliant to WCAG 2.1 AA.	✓		
NHS DSPT	The provider complies with the UK National Health Service (NHS) Data Security and Protection Toolkit (DSPT), and conducts an annual audit which is validated by a 3rd party auditor.	✓		

Support and Training	Description	8x8	Vendor 1	Vendor 2
24/7 Support	24/7 global follow-the-sun support.	✓		
Global Support Centers	support centers around the globe, co-location with Network Operations center.	✓		
Self-Service Support Portal	Access the global support team via our portal, chat, or phone.	✓		
Extensive Knowledge Base	Access to the Knowledge Base for 24/7/365 access to the latest product capabilities and best practices.	✓		
Network Diagnostic Tools	Tools that give specific measurements indicating network performance that affect VoIP call quality, including DNS service, network path characteristics, NAT/firewall/ router characteristics, packet loss rates, jitter levels (changes in network traffic delivery times), round trip network delay (latency) between your network and the providers servers, and more.	✓		
Basic Online Training	Free online training for end users and IT administrators.	✓		
Advanced Online or on-Site Training	Customized training and advanced topics for end users and IT administrators.	✓		
Elite Touch Implementation Services	Variety of implementation services based on deep best practices and flexible deployment methodology.	✓		
Professional Services	Build custom solutions and capabilities through the professional services team.	✓		

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Telephony calling zones

Metered or unlimited outbound calling options to the following countries are based on the selected service plan.

Country	8x8	Vendor 1	Vendor 2	Country	8x8	Vendor 1	Vendor 2
Argentina	✓			Malaysia	✓		
Australia	✓			Malta	✓		
Belgium	✓			Mexico	✓		
Brazil	✓			Netherlands	✓		
Canada	✓			New Zealand	✓		
Chile	✓			Norway	✓		
China	✓			Peru	✓		
Cyprus	✓			Poland	✓		
Denmark	✓			Portugal	✓		
Dominican Republic	✓			Puerto Rico	✓		
Finland	✓			Romania	✓		
France	✓			Russia	✓		
Germany	✓			Singapore	✓		
Greece	✓			Slovakia	✓		
Guam	✓			South Africa	✓		
Hong Kong	✓			South Korea	✓		
Hungary	✓			Spain	✓		
India	✓			Sweden	✓		
Indonesia	✓			Switzerland	✓		
Ireland	✓			Taiwan	✓		
Israel	✓			Thailand	✓		
Italy	✓			Turkey	✓		
Japan	✓			United Kingdom	✓		
Luxembourg	✓			United States	✓		