



Analytics for 8x8 Work Remote Training

Data sheet & course description

Virtual Instructor-Led Training

An instructor will guide end users through a remote training session and product demonstration introducing how to use Analytics for 8x8 Work. Class discussion will cover how to navigate and use the Analytics for 8x8 Work app.

The customer will receive an electronic copy of quick reference guides and training handouts, plus instructions on where to find video tutorials on the 8x8 University website that cover basic tasks.

Virtual sessions can accommodate 40 participants per session. A maximum of four sessions per day can be scheduled.

Performance Objectives

At the end of this course, students will be able to:

- Navigate the Analytics for 8x8 Work App
- Get business and user level call metrics
- Get call quality details
- Review meeting analytics
- Schedule reports

Engagement Process

To arrange a remote, virtual instructor-led training session, please contact Training@8x8.com at least two weeks before the desired training date. Dates are subject to availability.

Recommended Prerequisites
None

Target Audience
8x8 Work End-Users

Course Length
1 hour per session

Cost

\$500 per session (40 people maximum per session)